



Student terms and conditions 2019–2020

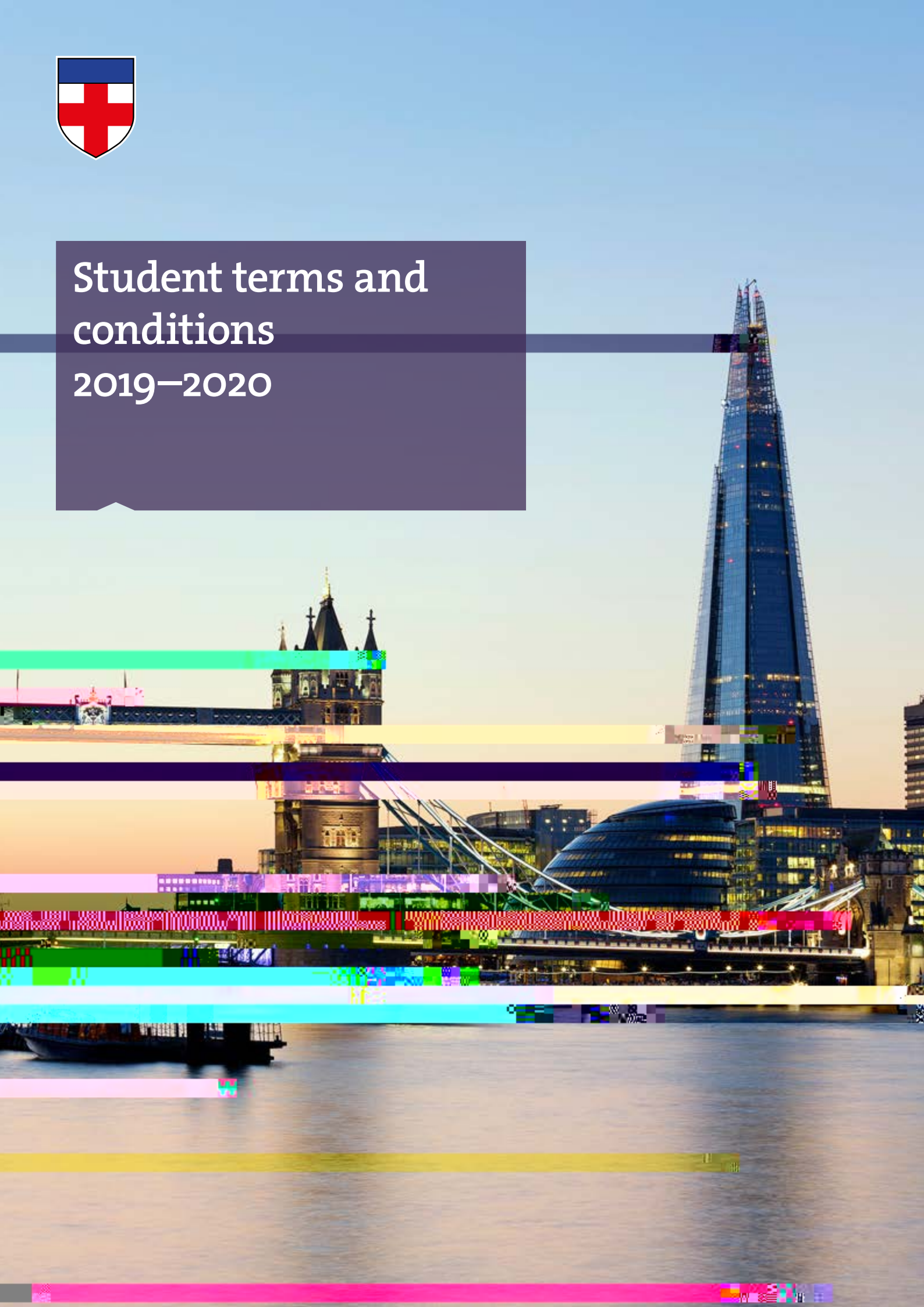


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IMPORTANT INFORMATION REGARDING THE TERMS AND CONDITIONS

Last revised 30 July 2019

The Student Terms and Conditions are administered by the University of London Worldwide, a Central Academic Body of the University of London. The study of programmes through other Central Academic Bodies¹ or at member institutions of the federal University of London are governed by separate Student Terms and Conditions. See the individual websites for further information.

Changes applied to Terms and Conditions 2019-2020

³/₄

1 INTRODUCTION

1.1 These terms and conditions (“Terms and Conditions”) represent an agreement between the University (“us”, “we” or “our”) and you (“you” or “your”) for this Academic Year. By accepting your Offer, or by continuing your registration, you accept these Terms and Conditions in full. If you have any questions or concerns about these Terms and Conditions, you should contact us using the Contact Us link on our website before accepting the Offer. Where any words are capitalised throughout these Terms and Conditions, they shall have the meanings set out below.

1.2 Definitions

In these Terms and Conditions:

"Academic Year "	for the purposes of this document, this means the period for which your Programme runs. An Academic Year starts in October or January of any given calendar year, and may have entry points throughout this period.
"Application Fee "	means the non-refundable fee for your application to be considered by us.
"Cancellation Date"	has the meaning set out in clause 15.2.
"University of London Student Complaints and Academic Appeals Procedure. "	means our academic appeals and complaints policy and procedure which can be found by accessing the links set out in clause 1.3.
"Continuing Registration Fee"	means the fee which you are required to pay (where applicable) in order to re-register with us for each Academic Year after the first year of your studies.
"Contract "	means the agreement between you and us in relation to your studying a Programme through the University. These Terms and Conditions and the regulations, policies and procedures referred to in this document form the Contract.
"Fee Payment Methods"	means the payment methods set out on our website.
"Offer"	means an offer of a place on a Programme.
"Programme "	means your prospective or registered programme of study with the University.
"Programme Fees"	means fees payable to the University which include, where applicable, Registration Fees, Continuing Registration Fees, module/course fees, and

	assessment entry fees as indicated in the published fee schedule for the relevant Programme.
"University of London recognised teaching centre"	means a teaching institution that supports students studying for the Programme and is recognised under the University of London Teaching Centres Recognition Framework (TCRF) with the University.
"Registration Deadline"	means the last date for online registration with us as notified to you in the Offer.
"Registration Fee"	means the fee you are required to pay to register with us for your first Academic Year. For some Programmes, this may be included in a module/course fee as indicated in the published fee schedule for the11.2 (f)-17.5 (i)dTJ ET Q q(he11.2 (f)-17.5 (i)dT.

	Document	Location of Document
1.3.1	University of London Statutes, Ordinances and Regulations	https://london.ac.uk/about-us/how-university-run/central-university-administration/statutes-ordinances-and-regulations
1.3.2	General Regulations	http://www.london.ac.uk/regs
1.3.3	Programme Specifications	Located on the individual Courses webpage https://london.ac.uk/courses
1.3.4	Programme Regulations	http://www.london.ac.uk/regs
1.3.5	University of London Student Complaints and Academic Appeals Procedure	https://london.ac.uk/current-students/complaints-and-appeals-procedure
1.3.6	University of London Ordinance 17: Code of Student Discipline	https://london.ac.uk/about-us/how-university-run/central-university

2 APPLICATION

- 2.1 We will only assess your application once you have paid any Application Fee applicable to your Programme.
- 2.2 It is your responsibility to ensure that all of the information which you provide to us is true, accurate, and complete, and that you have not omitted any key information.
- 2.3 If we discover that your application contains incorrect or fraudulent information or if you are found to have omitted key information from your application, we may withdraw or amend any Offer, or act in accordance with the General Regulations. If such information is discovered after you have registered with us or after you graduate, we have the right to terminate your registration without compensating you and/or revoke any subsequent award.

3 EVIDENCE OF QUALIFICATIONS

Where we require satisfactory evidence of your qualifications:

- 3.1 Before receiving your Offer, you will be required

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7 ACCEPTANCE OF AN OFFER

- 7.1 If you have met all the academic and/or other requirements for admission and have received an Offer from us, you can accept the Offer by registering with us online by the Registration Deadline.
- 7.2 If you do not register with us online by the Registration Deadline, your Offer will lapse.


8 CHANGES TO THE PROGRAMME AFTER REGISTRATION

- 8.1 Once you have registered as a student of the University we will use our reasonable efforts to deliver your Programme as per the terms of the Contract.

- 8.1.1 In circumstances where there is no material disadvantage to you, we reserve the right to make minor variations to the contents or methods of delivery of Programmes



use all reasonable efforts



relation to Programme Fees and how to pay can be found at

16.5 We may make a deduction from the refund for loss in value of any materials supplied, if the loss is the result of unnecessary handling by you.

17 COMPLAINTS PROCEDURES

17.1 You should follow the [University of London Procedure for Student Complaints and Academic Appeals](#) if:

17.1.1 You will find the [University of London Procedure for Student Complaints and Academic Appeals](#) on the [University of London website](#).



21 GENERAL

21.1 In the event that the provisions of these Terms and Conditions conflict with the provisions of any of the documents listed in the table at clause 1.3, the provisions of these Terms and Conditions shall prevail.

21.2 Each of the clauses in these Terms and Conditions operates a cab25.8rTw 0.6 0.24 b10.076 0